



# HOPE LENORD

SYSTEMS ADMINISTRATOR

## INFO

Name Hope Lenord

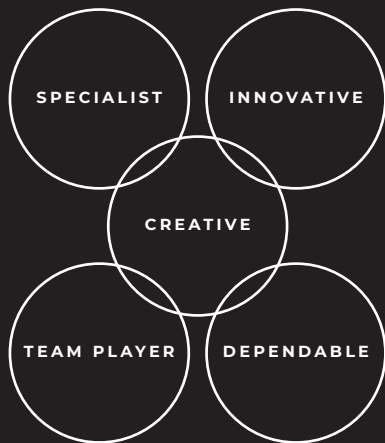
## SKILLS

OS Windows, macOS, Linux, Android, iOS, Cisco IOS

NETWORK TCP/IP, DNS, AD, DHCP, LDAP

APPS SQL, Office 365, Exchange, IIS, SSO, 2FA/MFA, Google Workspaces, Veeam

## KEY QUALITIES



## CONTACT

Call +61 400 747 253

hope@hopelenord.com

hopelenord.com



## PROFILE

I am a passionate Systems and Network Administrator based in Brisbane in Australia. I have worked with a wide variety of technologies in multiple and on-site support for various organizations including MEX, and supporting large-scale clients including Lockheed Martin, and various government Entities.

I have extensive experience in Microsoft, and Azure environments supporting customers and internal staff with the development and management of custom CMS, and content deployment solutions.

I believe very strongly in meticulous, thorough design process with high-levels of attention to detail and planning. While I do have experience working autonomously, I prefer team work where I have to work with others and develop ideas and strategies in a synergistic, collaborative environment.

I would love to get in touch and see what I can bring to the organization and look forward to speaking with you. For any further inquiries, please contact me directly at hope [at] hopelenord.com.



## SKILLS

MICROSOFT SYSTEMS ADMIN

HYPER-V DEPLOYMENT

ACCESS CONTROL MANAGEMENT

VPN SETUP AND MANAGEMENT

SQL SERVER ADMINISTRATION

AZURE PUBLIC CLOUD

ENDPOINT MANAGEMENT

VEEAM B&R ADMINISTRATION

O365 ADMINISTRATION

VOIP TELEPHONY



## WORK

**IT Administrator @ Maintenance Experts MEX 2017-2022**

Maintained and upgraded all IT systems and network to ensure access to necessary IT infrastructure during work from home Covid mandates, Designed and configured new data backup and retention system utilising Veeam, Designed and setup DR site for offsite backup media storage and storage of an offsite AD and file server replicated daily over secure VPN.

**Senior Systems Administrator @ TalonFour Cyber Labs 2015-2017**

Maintained and monitored systems, managed procurement of new hardware for staff as required.

**Level 1 Support Desk Analyst @ Civica 2011-2013**

Responding to customer query's and issues with Citrix CMS, Managing Internal Desktop support requests, managing the rotation of media for off site backups



## EDUCATION

Cert IV @ Glendale TAFE NSW 2009-2009

Cert III @ Maitland TAFE NSW 2008-2008

Comptia A+ 2019

CISCO CCENT 2009

Test and Tag 2018



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**Paul Faunt**  
Support/Marketing Manager at MEX  
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**Caglar Yavuz**  
Project Director at TalonFour

E info@talonfour.com

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## CONTACT

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## CLOUD TECHNOLOGIES



Azure



Docker



Cloudflare



GCP



VMware



Shodan

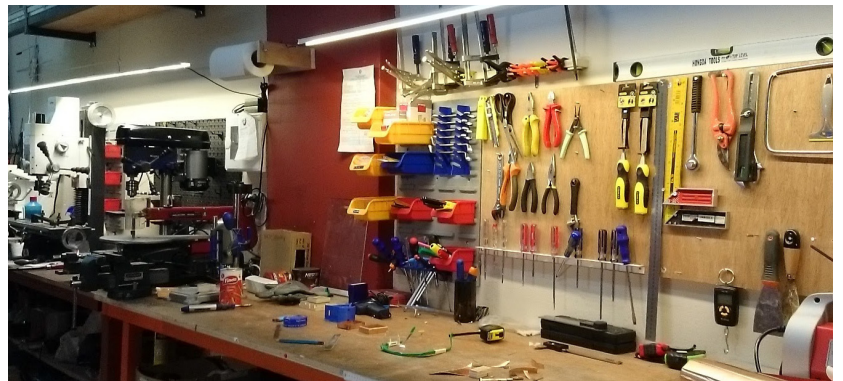


## REFERENCES



### Volunteer Firefighter

Former Volunteer Bush Firefighter with the NSW RFS from 2007-2015, were I was in involved with hundreds of call outs several out of area deployment to major fire events



### Community Volunteer for HSBNE

Volunteer helper with the local Hacker Space HSBNE, helping out with working bees and moving equipment



### Support and Logistics Volunteer

Support and Logistics volunteer for Rowany Medieval Festival in Sydney